

ATTORNEY DOCKET NUMBER
062891.1211

PATENT
10/775,416

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Fadi R. Jabbour, et al.
Serial No.: 10/775,416
Filing Date: February 10, 2004
Confirmation No.: 9724
Title: *Method and System for Queuing Calls Based on Call Time Commitment*

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

REQUEST FOR STATUS

Please advise the status of the above-identified patent application. The Filing Receipt was received May 7, 2004. Applicant(s) are currently awaiting a first Office Action.

Under 37 C.F.R. § 1.702(a)(1), it has been over fourteen months since the filing date of this Application and neither a Notification under 35 U.S.C. § 132 nor a Notice of Allowance under 35 U.S.C. § 151 have been received. Thus, a period of adjustment of patent term due to examination delay is accruing in accordance with 37 C.F.R. § 1.703(a)(1).

If there are any matters that can be resolved through a telephone conference, please contact the undersigned attorney for Applicant(s) at the telephone number listed below.

Respectfully submitted,
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